

Annex XI: Whistleblower Policy*



It shall be the policy of LMDA to use the Directorate on Corruption & Economic Offences HOTLINE as a mechanism to report Waste, Fraud or Abuse. Employees, contractors, consultants, and the public may report instances of waste, fraud or abuse of LMDA funds or assets via telephone, postal/fax services, or in person.

The purpose of the Directorate on Corruption & Economic Offences Hotline is to receive complaints of Waste, Fraud or Abuse in LMDA operations, including mismanagement or violations of law, rules or regulations by employees, consultants, contractors, or program participants and subject them to criminal investigation where necessary, leading to the prosecution of the offenders.

HOTLINE Reporting Method	Contact Information	Confidential
Telephone	+266 22313719 ext 242	YES, if requested
Letter writing/Fax	Report Center, DCEO, Box 16060, Maseru 100	Yes, if requested
In person	Report Centre, DCEO, Former British High Commission Building, Opposite Police Headquarters, Maseru.	YES, if requested

Complaints may be received directly from employees, program participants, consultants, contractors, or the general public. Individuals have the option of submitting their complaint(s) via, telephone, mail or in person.

* LMDA shall ensure that this policy is posted on their website, and that signage is posted in a public area at all LMDA office locations in addition to the offices of the Fiscal Services and Procurement Agent

